

## Meeting Minutes: PwC "Overview of Service Lines"

September 10, 2018

Presenters:

Kaitlin Root Campus Talent Acquisition Manager

Sara Hyzer Assurance Partner

Dianna Taylor Assurance Managing Director/Campus Diversity Champion

Kaylie Rossi Assurance Manager
Kelly Conroy Tax, Senior Associate
Mathew Kyker Assurance, Associate
Megan Faulwetter Assurance, Associate
Ben Pierce Risk Assurance, Associate

## Presentation:

- PWC has offices in 158 countries globally
  - When applying for internships, the closest firms would be in the Southwest region
  - The Southwest market includes offices in: San Diego, Orange County, Los Angeles, Salt Lake City, Las Vegas, Phoenix, and Denver, Colorado
- Your Tomorrow initiative digital excelerator program
  - Strong education program to learn Tableau and other programs that clients are leveraging
- Be Well, Work Well video tips:
  - Stress management
  - Be healthy
  - Calm
  - Have different conversations than other companies
  - Work-life balance
  - Focus on fitness and nutrition
  - Initiate very small manageable changes like no phone lunches
  - You're at your best when you feel fulfilled
  - Better energy level to interact with the team
- Live Well, Work Well focuses on:
  - Physical sleep, nutrition, exercise and intermittent renewal
  - Emotional tools for managing your emotions and resilience
  - Mental directing attention at will, minimizing distraction

- Spiritual serving your own personal purpose What gets you up in the morning?
- See what levels you need to change to feel better when working
- PwC's Habit Bank
  - Everyone shares an example of what they've done
  - Ex. climbing a mountain, or visiting a different country
  - Having positive topics to talk about can raise employee morale
  - Motivates employees to get out and try new experiences
- PwC's leadership development experience helps our people develop and progress with an integrated approach
  - More ways to acclimate and adapt to the firm
  - Can talk to partners and managers
- PwC's Inclusion Networks
  - Many Inclusion networks including:
    - Multicultural inclusion networks, like Latino
    - Veterans Affinity Network
    - Parenting Circles
    - Professionals with Disabilities Network
    - Women's Networking Circles
    - HeForShe Support
    - Disability Caregivers Network
    - OPEN (Out Professionals Employee Network) Circles
    - Aspire to Lead Women's Leadership Series
  - PwC is open to developing more inclusion networks
  - You can bring it up to HR and make your own inclusion network that you feel like you would belong to
- PwC's Student Loan Paydown (SLP) benefit
  - PwC will help pay down your college loan debt starting your first day of full time work
  - The SLP benefit will pay \$100 per month towards your loan (\$1,200 per year)
  - This can reduce your student loan principal and interest by as much as \$10,000
- What are other earning opportunities?
  - Focus on what employee perks you will get from potential employers
  - Is your emphasis on vacation time?
    - PwC encourages you to take vacations, by offering 22 work days worth of vacation time for full time staff after completing two years of service
    - 15 work days worth of vacation time for other full time staff that are not management-level
  - Recognition real-time recognition, credential bonus for obtaining CPA or other primary credential early, and referral rewards
  - Tuition Reimbursement for external supplemental learning, internal learning & development, and Becker CPA Review
  - Educational support
  - Other benefits

- PwC provides a work phone for you and covers the cost of your smartphone service (you don't have to pay for your cell phone!)
- Well-Being Rewards Program employees receive financial rewards for engaging in healthy and responsible behaviors, like exercising or going to the dentist
- Healthcare plan options
- Generous paid vacation and holidays
- Unprescribed sick time off
- Paid parental leave for both parents
- 401(k) savings plan
- PwC-funded retirement plan
- Discounted pet insurance
- Educational support plan
- Employee mortgage program
- Access to group auto/home/renters insurance
- PwC's student development programs
  - Sophomores paid internships and exposure to the firm, nice segue to your career
- Fall recruiting opportunities
  - Applications are due October 5th, the same day of Meet The Firms
    - This is a hard deadline, so make sure to apply on time!
  - Our recruiting app:
    - Web version of the app: https://event.crowdcompass.com/sdsu/
    - Free to download
    - Search App Store / Play Store for: CrowdCompass AttendeeHub
    - Then enter "San Diego State University" into the AttendeeHub app
  - Intern & full time for tax, assurance, and risk assurance
  - Start Internship
  - How to apply
    - Check out the PwC career website, search for SDSU and apply
    - When applying, upload a current resume and unofficial transcripts
    - Make sure to pick your top 2 locations
      - Think about where you want to be working in the long term, not just some place that sounds interesting
    - Make sure you do not apply for multiple roles
      - Don't apply for every role because this makes it confusing to know what you are really looking for in an internship/job
      - Narrow it down to like Tax or Audit
      - Make your decision clear and concise
- Clients across a diverse mix of industries

## A day in the life at PwC:

- Sara Hyzer, Assurance Partner
  - Colorado state alumni,
  - Spent time with Dr. Fleming and discussed how they would interact with SDSU
  - Expecting her first child in February and the firm is very supportive even though it will be busy season
  - Owns a dog named Charlie
  - 19 years
  - Local recruiting in Denver
  - Big sports fan
  - In the 2000's, she wanted to experience an east coast lifestyle
  - Later, she moved to San Diego and took on private life science practices
  - 3,500 professionals across the U.S.
  - 800 partners met in LA for a two-day convention from Thursday to Friday, where they:
    - watched the new technology being demonstrated
    - saw what tax associates were developing
    - took hours from work to spend time with clients
    - meditation booth devices that measure your brain activity attached to headphones; when your brain is calm, you hear birds and if you're stressed, you hear thunder
    - She heard 13 birds which meant she was pretty calm
    - Tip for allowing your brain to relax: just think about breathing, nothing else
  - PwC scores well physically in Be Well, Live Well, but they still need to work on the mental aspect
  - Will be at Meet The Firms
- Dianna Taylor, Assurance Managing Director/Campus Diversity Champion
  - Grew up in Utah, tiny town of 700 people, that finally got one stop light
  - Likes outdoors, grew up in the heat, so she likes San Diego because it's not hot
  - Utah University alumni
  - Moved to Las Vegas to start career
  - Went to a local Tax firm
  - Wanted to become a CPA so she had to get audit hours and did some audit work
  - Eventually, chose to do audit
  - Has been with PwC for 13 years, and will be celebrating 14 years in 2 days
  - Find joy not only in extracurriculars, but in your work
    - Get to rub shoulders with incredible people, not just colleagues and clients
    - Many inclusion networks: community service group, women group, diversity inclusion groups
    - Teamed up with the community service group
      - Built a home for a family in Tijuana
      - It felt good to make an impact on people and being a part of it

- Addresses concerns, making sure voices are heard very important
- She can give advantages of small firms versus big firms, and audit versus tax
- Kaylie Rossie, Assurance Manager
  - Non-traditional path of accounting
  - Audit Internship in San Jose in 2010
    - Got an opportunity to take a firm public as an intern
    - Then took on a full time Audit position in San Diego
    - There wasn't room for her in San Diego, so she had to wait a few months for a spot to open up
  - She tried recruiting rotations then went back to Audit
  - Tried HR scheduling for a little over a year
  - Then, came back to Audit for the last 3 years
  - Worked at different locations
  - Worked in different lines of services and worked with people in different lines
  - Met a lot of people that help grow your career
    - By talking to everyone, collaborating, trying to find the right solutions
  - Willing to offer advice on why she always came back to Audit
- Kelly conroy, Tax, Senior Associate
- Mathew Kyker, Assurance, Associate
  - Digital accelerator
- Megan Faulwetter, Assurance, Associate
- Ben Pierce, Risk Assurance, Associate
  - Joined SAS after transferring from community college
  - Had no idea what recruiting was, but jumped into it
  - Had no idea what the Big 4 was
  - Tip: find the people/professionals that you relate to, and the firm that you fit with
  - Currently worked 1 year at PwC
  - Worked on several industries
  - Risk Assurance and IT Audit
    - Make sure the systems are working and the spending is not frivolous
  - Core assurance
  - Proudest moment: he found a mistake in AR aging which overstated the revenue
    - Everyone told him that he made a mistake (even partners and the company's CFO)
    - Changed a big part of the audit, and then everyone was like "My bad" for not believing in him
    - Didn't make a lot of people happy, but it made him happy to have made such an accomplishment as a rookie in the field
    - Think for yourself, and if you think something is wrong, then stick with it
    - All professionals are open to help you
    - We are all just regular people too

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